Attorney Docket No.: OI7011472001 Client Reference No.: OID-1998-015-01

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of:

Sashikanth CHANDRASEKARAN et al.

Serial No.: 09/265,489

Filed: March 9, 1999

For: METHOD AND SYSTEM FOR RELIABLE ACCESS OF MESSAGES BY

MULTIPLE CONSUMERS

Group Art Unit: 2162

Examiner: To, Baoquoc N.

Confirmation No. 4574

AMENDMENT AND RESPONSE TO OFFICE ACTION

Mail Stop Amendment

Commissioner for Patents P.O. Box 1450 Alexandría, VA 22313-1450

Dear Sir:

In response to the Office Action mailed November 10, 2009, please amend this application in accordance with the following amendment sheet(s).

Listing of the Claims begin on page 2.

Remarks begin on page 16.